SILVERDALE MEDICAL

Understanding the cost

Please read this before your first appointment and sign below.

This form explains the fees, when payment is required and the refund policy. It also confirms that the assessment fee is the same whether you are diagnosed with ADHD or do not meet the criteria for ADHD. Please read each section carefully and ask our team if anything is unclear before signing.

Your details

Full name

Date of birth

NHI number

Phone number

All amounts in New Zealand dollars, GST inclusive.

ADHD Assessment

Fees and Payment Terms

Please read the following information before beginning your assessment.

When Payment Is Due

Service	Fee and payment terms
ADHD assessment **$800**	Payable in full before your first HIP appointment. Includes both HIP appointments, the GP record review and your formal ADHD assessment.
Optional 6-month monitoring, treatment plan and dosage review **$400**	This six-month package is entirely optional. Payable at or before your two-week GP follow-up appointment. Please note: Medication can be commenced without purchasing this package. If you choose not to take up the package, follow-up appointments and monitoring services will be charged individually at the applicable rates.
Complete pathway **$1,200**	The combined cost of the assessment and optional six-month package. Payment is made in two stages, as outlined above.
Psychiatrist review **$170**	An additional fee applies if a psychiatrist review is recommended. This will be discussed with you before proceeding.
Additional face-to-face appointments	Charged separately for appointments beyond those included in your assessment or six-month package.
After 6 months	Standard consultation fees apply for ongoing monitoring and review appointments after the six-month package ends.

Assessment Fees and Refunds

The assessment involves clinical time, preparation and review. Full payment of $800 is required before your first HIP appointment. If you choose to withdraw, refunds are calculated according to the services completed:

Stage of withdrawal	Refund	Amount retained by Silverdale Medical for services provided
Before first HIP appointment	$800 (100%)	$0
After HIP appointment 1	$640 (80%)	$160
After HIP appointment 2	$560 (70%)	$240
After GP diagnostic assessment	$0	$800

If the assessment cannot proceed for clinical reasons, or Silverdale Medical is unable to provide the agreed services, any refund will be assessed with reference to the Refund Guidelines table above, taking into account the stage reached, the services already provided and the circumstances preventing the assessment from continuing.

Where circumstances fall outside the standard refund guidelines, refunds will be considered on a case-by-case basis, taking into account the services already provided and the reasons the assessment could not proceed.

Your assessment fee covers the process, regardless of the diagnosis

Please read this carefully.

The $800 assessment fee is the same whether you are diagnosed with ADHD or do not meet the criteria for ADHD.

The fee covers the clinical time, expertise, preparation and review involved in your assessment. If ADHD is not diagnosed, the assessment can still help you understand your symptoms and guide recommendations for further assessment or support.

The **$400 six-month monitoring, treatment plan and dosage review package** is optional and applies only if you start medication and choose this package.

Please speak with our team before starting the assessment if you have any questions about the fees or what is included.

Cancellations and Non Attendance

We kindly ask that you provide at least **24 hours' notice** if you need to cancel or reschedule your appointment.

The following fees apply to cancellations made with less than 24 hours' notice or failure to attend a scheduled appointment:

- **HIP Appointments :** Cancellations with less than 24 hours' notice or non-attendance will incur a $50 fee, in addition to the $800 assessment fee.
- **GP Assessment Appointment:** Cancellations with less than 24 hours' notice or non-attendance will result in forfeiture of the full $800 assessment fee.

We encourage you to contact us as early as possible if you are unable to attend, to avoid unnecessary fees.

Please tick and sign

Tick each box to confirm you have read and understood this document.

☐ I understand that the ADHD assessment fee of **$800 is payable upfront**, before my first HIP appointment. If I choose the optional **six-month monitoring, treatment plan and dosage review package**, an additional **$400** applies, bringing the total cost to **$1,200**.
I also understand that a psychiatrist review may be recommended at an additional cost of **$170**, which will be discussed with me beforehand.

☐ I have read and understood the Assessment Fees and Refunds information, including when each payment is due and how refunds are calculated if I withdraw.

☐ I understand that the assessment fee ($800) is the same whether or not ADHD is diagnosed.

☐ I understand the six-month Monitoring, Treatment Plan & Dosage Review is entirely optional and if selected ,an additional cost of $400 applies.

☐ I understand that if a face-to-face consultation is required in addition to the two included above (in the six-month Monitoring, Treatment Plan & Dosage Review), the standard consultation fee applies.

☐ I understand that after 6 months, the standard consultation fee applies for ongoing monitoring.

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☐ I have had the opportunity to ask questions, received answers I understand, and agree to proceed with the assessment.

☐ I agree to the cancellation and non-attendance policy.

Signature _____ Date _____

Full name (please print) _____

For practice use

Completed by _____ Date received _____